

### **Having trouble viewing our web pages or using the online Reunion Registration?**

We did some troubleshooting & found some problems that affect many web sites internet-wide:

1. Simply put, if you use Firefox or AOL, you may have problems accessing our web pages, web page folders, or registering online. If you use any older, outdated browser versions, they may not automatically update on your computer, may be incompatible with the updated versions of our website and PayPal, and you may have problems accessing our web pages, web page folders, or registering online.
2. If you want a longer explanation:
  - a. SOME browsers don't automatically update to keep current with all the ongoing software changes that some other programs implement. As a result, those browsers may not be compatible with other programs or websites you try to access through those browsers. For example, we seem to have problems if you use Firefox or AOL to access our website.
  - b. Also, if you use an older/outdated version of ANY browser, they often stop trying to keep those older versions current with the ongoing software changes that other programs implement (they want you to use the most current version of their browser). As a result, older outdated versions of many browsers are not compatible with other programs you try to access through those older browser versions. For example, we seem to have regular problems with older versions of Internet Explorer.
3. **So what can you do?**
  - a. Update your browser to a current version. It may work.
  - b. Download an up-to-date version of Google Chrome or Internet Explorer to use as your browser (those browsers seem to work). Microsoft Edge for Windows 10 users seems OK too. Those browsers are free & we haven't experienced problems, as long as you keep them current (i.e. allow automatic or prompted software updates they send).
4. Yes, you can keep on using your old browser for whatever else you want, but if you have problems accessing our web or anything related to that, try 3a & b above.
5. If you still have trouble accessing anything on our web, contact Wayne Laessig [gadvocate@sbcglobal.net](mailto:gadvocate@sbcglobal.net) 707-592-4492. If you still have trouble completing your online registration transaction, contact Ron Julian [AC.119.2017@gmail.com](mailto:AC.119.2017@gmail.com) 937-546-3219